PLYMOUTH DATA RECOVERY TERMS & CONDITIONS

Terms & Conditions

Easy Data Recovery Ltd (Company No. NI625698), trading as Plymouth Data Recovery.
Bristol Data Recovery
Castlemead
Lower Castle Street
Bristol
BS1 3AG
plymouthdatarecovery.co.uk · 0800 6890668 · Mon–Fri 9am–5:30pm · ICO registration ZC173784
Effective 1 December 2020 · Last updated 13 October 2026

Acceptance of Terms

When you submit a storage device, media or equipment to Plymouth Data Recovery, request a quote, accept a quote, or ask us to start the data recovery services, you agree that this is a legally binding agreement with Easy Data Recovery Ltd (company number NI625698), trading as Plymouth Data Recovery, and that you have read, understood and agreed to be bound by these Terms and Conditions in full.

1 Definitions and Interpretation

1.1 “Company” (“we”, “us”, “our”) means Easy Data Recovery Ltd (No. NI625698), incorporated in Northern Ireland, trading as Plymouth Data Recovery.

1.2 “Customer” (“you”, “your”) means the person or legal entity requesting Services.

1.3 “Device” means any storage media, electronics or equipment submitted for recovery.

1.4 “Services” means all diagnostic, handling, data recovery, storage and return services the Company provides.

2 Device Condition and Pre-Existing Damage

2.1 The Customer agrees that all Devices were already damaged, unstable, or working outside the manufacturer’s specifications when they were submitted.

2.2 The Company accepts no liability for damage arising from conditions that existed before submission, including but not limited to corrosion, oxidation, liquid ingress, fire or smoke damage, electrical surges, physical trauma, component fatigue, previous repair attempts, or intervention by third parties.

2.3 Any deterioration or total failure resulting from those conditions shall not constitute negligence or breach.

3 Inherent Risks of Data Recovery

3.1 Recovery of data is an invasive technical process with inherent risks involved.

3.2 The recovery process may result in irreversible damage or permanent loss of data.

3.3 The Customer expressly accepts these risks as a condition of the Services.

4 Limitation of Liability

4.1 To the fullest extent permitted by law, the Company excludes all liability for loss of data, loss of revenue or profits, loss of business, loss of contracts, loss of anticipated savings, or consequential loss.

4.2 The Company’s total liability is limited to the total fees paid by the Customer for the Services.

4.3 No claim can be brought against the Company more than six (6) months after the Services are completed.

4.4 Nothing in these Terms limits liability for death or personal injury resulting from negligence, or for fraud.

5 Third-Party Couriers and Transit Risk

5.1 The Customer assumes all risk associated with the transport of their Devices and data.

5.2 The Company cannot be held responsible for loss, damage, delay or destruction caused by couriers, postal services, customs authorities or any third party.

5.3 The Customer irrevocably waives any right to pursue the Company for losses suffered in transit.

6 Payment, Lien and Abandonment

6.1 Full payment is required before recovered data or Devices are released to the Customer.

6.2 The Company has a contractual lien on all Devices and data until full payment is made.

6.3 Devices or data that remain unpaid or uncollected after thirty (30) days may be securely destroyed or disposed of without further notice or liability.

7 Governing Law and Jurisdiction

7.1 These Terms are governed by the laws of Northern Ireland.

7.2 The courts of Northern Ireland have exclusive jurisdiction over any dispute arising out of or relating to these Terms.

END OF TERMS & CONDITIONS